# NOTICE OF CONDUENT DATA INCIDENT

February 20, 2026

Dear Wendy's medical plan participant,

You may receive a notice from Conduent Business Services, LLC regarding a recent data incident affecting various health insurance plans, including the Wendy's Anthem medical plans. Conduent, a third-party provider of mailroom and back-office services, reported that an unauthorized party accessed its network between October 2024 and January 2025, obtaining files containing personal information. The services provided by Conduent to Anthem require access to member personal information which may have been included in affected Conduent data files. This is a Conduent data incident and Anthem's systems were not impacted.

A copy of Conduent's notice is available at https://www.conduent.com/notice-2912605/. Conduent is offering free credit monitoring via Epiq. Impacted members may enroll with Epiq by calling 866-675-2006. Should you have any questions or concerns, please contact Conduent directly at 855-291-2605 (toll-free), Monday – Friday, from 9:00 am to 9:00 pm Eastern Time.